

Electronic Statement Disclosures

This disclosure contains important information about our Electronic Statement product, also referred to as E-Statements. You should keep a copy of this disclosure for your records.

At the end of the disclosure, we will ask you to accept periodic deposit account statements in an electronic format rather than a paper format. Before providing your consent, please read and consider the following information. Then, if you agree, you can click the "I Agree" button at the end of this disclosure.

- **E-Statement Delivery**

Additional convenience and security can be achieved by enrolling in our E-Statement product. When you enroll for E-Statements, you can eliminate the mailed delivery of paper statements.

Our E-Statement product is easy to use, simply login and navigate to the Reports Menu, then Statement and Documents page within the Digital One Business Online Banking.

Digital One Business ✓ Approvals ⓘ Exceptions

Online Documents

Manage Delivery Preferences

[New selection](#)

ABA	Account	Description	Account Type	Document Type	Delivery Preference
111903591	*1427	Commercial Checking-Bank's Account	Checking	Statement	Delivery Preference Paper
111903591	*3175	Non-Personal Savings-Bank's Account	Savings	Statement	Delivery Preference Paper
111903591	*8130	Commercial Analysis-Bank's Account	Checking	Statement	Delivery Preference Online

[Continue](#) [Cancel](#)

If you enroll for E-Statements, for the first statement cycle, we will send you a paper statement as well as the electronic version. After the first statement cycle, your periodic account statements will only be accessible through our Online Banking Service.

There is no charge for this service!

- **Statement Availability**

E-statements are securely available online for 18 months. Check images can also be easily accessed online for 18 months. Both E-Statements and check images may be downloaded or printed for permanent retention.

You may download or print E-Statements or check copies from your computer if you have the hardware and software described below. You can also save copies to your hard drive or other media for viewing and printing at a later time.

If you need a paper copy, please contact us at:

Bank of Houston, N.A.
4400 Post Oak Parkway Suite 2260
Houston, Texas 77027
713-497-1515
info@bohbank.com

Enrolling for E-Statements

You may enroll for E-Statements as part of the Online Banking enrollment process, or you may also enroll by calling us at: 713-497-1515

You can choose to receive E-Statements for all of your online checking and savings accounts or just one.

- **Canceling E-statements**

You may opt-out of E-Statements at any time by accessing the Statement & Documents section in online banking and updating the delivery preference to "Paper". If you opt-out of E-Statements, we will resume delivery of your paper statements by U. S. Mail. There is no fee associated with the reinstatement of paper statement at this time.

- [Hardware and Software Requirements](#)

You don't need any special hardware or software to access E-Statements. If you can access the Online Banking Service, you should be able to access your E-Statements. However, prior to enrolling for E-Statements, you should verify that you have the following required hardware and software

- Internet Access
- A computer and Internet browser that can support 128-bit encryption.
- Note: For security purposes, you should use the most current browser and operating systems of either: Windows 10: Microsoft Edge, Google Chrome, Mozilla Firefox or Apple macOS: Google Chrom, Mozilla Firefox or Google Andriod: Google Chrome or Apple iOS: Google Chrom, Apple Safari. Supported browser versions are typically more secure and will support 128 bit encryption.
- Access to a printer or storage medium such as a hard drive so that you can download and/or print disclosures and/or statements for your records.
- An external email address.

If you're lacking any of these requirements, please contact us for assistance.

We may revise hardware and software requirements, and if there is a material chance that the changes may impact your ability to access E-Statements, we will notify you of these changes in advance and provide you an opportunity to change your method of receiving disclosures (e.g. change to paper format vs. an electronic format) without the imposition of any fees.

- [Email Address Changes](#)

In order to provide E-Statements, we must maintain current customer email addresses at all times. It is your sole responsibility to provide us with your correct contact information, including your email address.

You should notify us of any changes to your personal contact information or you can update your personal information through User Services in the Online Banking Service.

- [Proceed with Acceptance of E-Disclosures](#)

With your acceptance below, you agree to accept periodic deposit account statements in an electronic format. You also agree that you have the necessary equipment for accessing and viewing E-Statements and you agree to notify us if you change your email address or if you no longer want to receive statements electronically.

If you decide not to enroll for E-Statements, select the cancel button below. You can still enroll at later time within the Online Banking Service.